

# Annual Report 2003

## Fighting Waves of Cuts, CAHS Emphasizes Family Economic Security

The state's budget crisis resulted in further cuts to programs serving low-income families and children in 2003, including HUSKY health insurance, benefits for legal immigrants, and child care subsidies. Responding to changes in human services delivery, the Connecticut Association for Human Services adopted "Family Economic Security" as the umbrella for all our advocacy, outreach, research, and education activities.

We are emphasizing the economic security of low-income families, to demonstrate the value of programs targeted for cuts, make a compelling case to restore their funding, and focus public and private resources on programs and policies that work. During the 2003 fiscal year, CAHS:

- Published *Your Family's Money*, a guide to help low-income Hartford residents manage their money. We are now preparing Bridgeport and New Haven editions of the book. CAHS outreach staff use the guide in Family Economic Security presentations with service providers.
- Provided outreach materials and organizing for Take Your Money Hartford!, a collaborative effort to increase federal Earned Income Tax Credit (EITC) filings. Volunteer Income Tax Assistance (VITA)-prepared returns tripled from the previous year, and the initiative is expanding statewide.
- Enlisted new VITA sites in Bridgeport and Stamford, and will take the lead on EITC outreach there and in Danbury and Norwalk for the 2003 tax year.
- Conducted outreach statewide, focusing on the 14 Priority School Districts where most low-income residents live, to encourage enrollment in Food Stamps and other nutrition programs, and to educate clients of social service agencies about other support programs.
- Successfully advocated for the adoption of legislation to simplify the Food Stamp application process for both clients and Department of Social Services employees.
- Joined other advocates in a successful campaign to scale down and delay the Internal Revenue Service's plan to require some EITC filers to "pre-certify" their eligibility, which could discourage filers from taking advantage of the credit.
- Published the 2003 KIDS COUNT data book, *A Tale of Two Connecticut*s, with town-by-town data on the well-being of children.
- Researched and evaluated the community's need for additional dentists that accept HUSKY for the Hartford-East Hartford Oral Health Collaborative.
- Advocated with the Welfare Working Group for \$4 million in additional child care subsidies for low-income working parents.

110 Bartholomew Avenue  
Suite 4030,  
Hartford, CT 06106  
(860) 951-2212

Satellite Office:  
2470 Fairfield Avenue  
Suite 209,  
Bridgeport, CT 06605  
(203) 334-1603

"Strengthening Needy  
Children, Families, and  
Communities Since  
1910."

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## Mission

The Connecticut Association for Human Services is an independent, statewide organization that works to reduce poverty and strengthen families and communities through outreach, research, education, and advocacy.

## A Letter from the Executive Director

Dear Friend of CAHS:

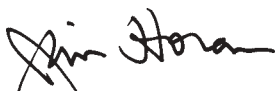
2003 was another difficult year for Connecticut's low-income residents. Despite the efforts of the Connecticut Association for Human Services (CAHS) and others in the human services and advocacy community, the General Assembly further reduced services that are available to disadvantaged children and families. In the case of HUSKY, Connecticut's State Children's Health Insurance Program (SCHIP), premiums and co-pays will be imposed for participants who earn as little as 50% of the Federal Poverty Level, subject to approval of a federal waiver application. Food Stamps and other services for legal immigrants were terminated. The Care4Kids child care subsidy program saw another hit to its funding, and is down 25%, \$30 million, from the level two years ago—making it harder for low-income parents to hold stable jobs, and for their children to receive high quality care.

Given the extended economic downturn and state budget crisis, CAHS's advocacy work is as important as it has been in many years. The boom of the 1990s produced an expansion of many programs that benefited our constituencies, but those days are gone. CAHS has responded by expanding the scope of our outreach efforts to reach those in need—we now inform families about child care, health insurance, and financial matters, as well as Food Stamps and other nutrition programs.

CAHS has worked with local and statewide advocacy coalitions, conducted research in collaboration with state and local health departments, presented to community groups, and produced new outreach materials and guides to help move people toward self-sufficiency. This work has gone on as our focus has shifted toward promoting "Family Economic Security." We are relating the overall well-being of families and communities to the issues that we have traditionally focused on—hunger, health care, and early care and education. The incorporation of financial literacy and asset building has complemented our traditional program areas well, as these new areas can help increase the economic independence of families and reduce their need for publicly funded programs.

We greatly appreciate the continued support of our funders, including the Annie E. Casey Foundation, the William Caspar Graustein Memorial Fund, the United States Department of Agriculture, the Connecticut Departments of Public Health and Social Services, the March of Dimes, and MAZON: A Jewish Response to Hunger, as well as corporations, organizational members and individual contributors. Support from new funders has been critical to maintaining and expanding our programs, even as public funding has dropped. These new funders include the Fairfield County Community Foundation, Perrin Family Foundation, Salmon Foundation, Anthem, Fleet Bank, and the State Treasurer's Office, among others.

As we move into 2004, we look forward to expanding our relationships with current supporters and forging new alliances, while advocating to improve delivery of services and strengthening Connecticut's families and communities. This report provides more details on our efforts during the 2003 fiscal year from each of our issue areas, as well as information about CAHS's finances, funders, and the impact of our work on the low-income residents of our state.



James P. Horan  
Executive Director

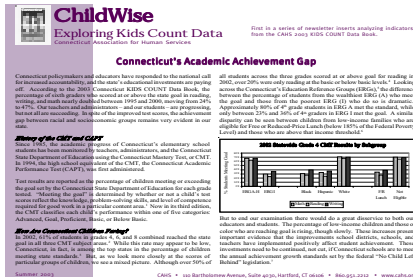
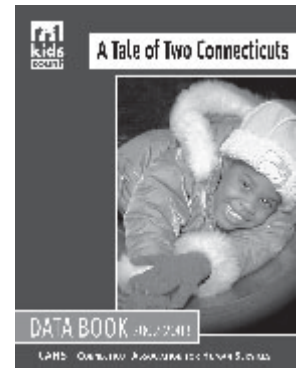
# KIDS COUNT



As the Annie E. Casey Foundation KIDS COUNT Connecticut affiliate, CAHS has been working for over 10 years to improve the well being of children in our state. The intent of the national KIDS COUNT project and work at the state level is to use data in the service of public policy – to provide policymakers and the public with a view of the life of children, particularly those who are falling between the cracks. In Connecticut, we know that those cracks can be fairly wide, yet fairly invisible if one only looks at the wealthier corners of the state.

In our 2003 Connecticut KIDS COUNT Data Book, entitled *A Tale of Two Connecticut*s, CAHS demonstrated that while some sectors of the state are thriving, disparities between rich and poor are still with us and in some cases, are getting worse. Often the contrast between rich and poor is most glaring across town borders. But the book doesn't only point out the problems that exist. We also point to the programs that have been successful and that should be maintained. Our message was multi-faceted, urging policymakers to: implement state budget reform, including income and property tax reform; invest in the future, including quality early care and education and K-12 public education; assist Connecticut families in obtaining the tools they need to succeed; invest in workforce training; and support welfare reform.

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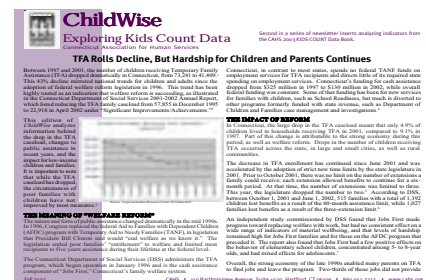


KIDS COUNT staff work to inform policy and programs for children and families. CAHS participates in various statewide and local coalitions working to improve the lives of children and advocates for cost-effective solutions to address the problems identified by the KIDS COUNT data. The Connecticut 2003 KIDS COUNT Data Book was distributed to all of Connecticut's legislators during the 2003 session, and CAHS staff testified before several legislative committees on issues impacting families and children.

In 2003, CAHS began a series entitled **ChildWise** – Exploring KIDS COUNT Data, newsletter inserts that give in-depth analysis of indicators from the 2003 Data Book. The first insert in the series focused on Connecticut's academic achievement gap and the need to support supplemental programs that provide children with the skills they need to succeed.

CAHS has received a special KIDS COUNT grant from the Annie E. Casey Foundation to support a multi-faceted Family Economic Security Agenda for Connecticut, building on existing CAHS programs and a partnership with the Connecticut State Treasurer's office. CAHS will produce a series of policy papers on issues that impact family economic security, such as the federal Earned Income Tax Credit, homeownership, and Care4Kids, Connecticut's child care subsidy program. As part of this project, CAHS will also co-sponsor workshops in Bridgeport and Hartford that will inform community organizations about the importance of linking services such as enrollment in the Food Stamp and Earned Income Tax Credit programs for their clients' benefit.

You will find KIDS COUNT facts throughout this annual report that illustrate disparities and the work that remains to be done.

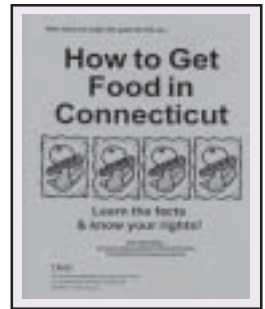


**KIDS COUNT ChildWise FACT: Prenatal care reduces birth and infant health problems. A New Britain mother is four times more likely to have had late or no prenatal care than a mother living in the bordering town of Farmington.**

**KIDS COUNT ChildWise FACT:** 91% of school-age children in Waterbury receive free or reduced price school meals, a significant indicator of child poverty, compared to 7% in neighboring Wolcott.

## Community Outreach

The Community Outreach staff works throughout the state with a broad range of agencies to promote Family Economic Security by educating staff and clients about programs that can help families meet their basic needs and become self-sufficient. This year, the outreach staff worked more closely with our Family Economic Security program with the understanding that overall community well-being is based on a wide range of issues that low-income people face. The outreach staff educates clients and providers about programs that are designed to promote self-sufficiency by addressing the problems of hunger and access to nutrition programs, financial literacy, health insurance, and child care. To stay on top of the latest changes and developments, staff attend frequent trainings and seminars, and participate in regional and national efforts to improve service delivery. Some of the activities of the Outreach staff this year include:

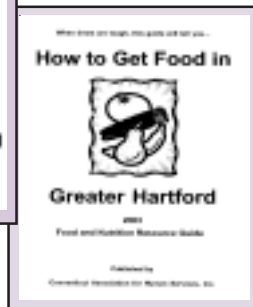
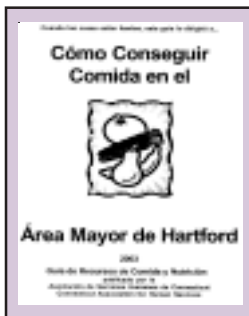


- Presented information to over 500 families in Bridgeport through the USDA-funded Food Stamp Access Project. As a result, the number of Food Stamp applications has been steadily increasing since the project moved into its full operation.
- Met with over 500 families and provided staff training at dozens of agencies from Putnam to Stamford through the statewide Food Stamp outreach program. In some of these presentations, financial literacy topics were added as a new feature.
- Conducted focus groups with Hartford residents to test the effectiveness of new financial literacy materials and solicit suggestions for additional subject matter and improvements.
- Coordinated and chaired the Hartford Outreach Coalition, which provides members with a forum for information sharing and helps to identify gaps in services in the Greater Hartford area.



- Produced and distributed English and Spanish language food and nutrition resource guides *How to Get Food in Connecticut*, *How to Get Food in Greater Hartford* (with support of the United Way of the Capital Area), and *How to Get Food in Greater New Haven*. CAHS also produced *Programs That Help People in Connecticut*, an overview of programs and agencies that provide assistance to Connecticut residents, with support from The Connecticut Light and Power Company.

- Attended the national Food Research and Action Center/America's Second Harvest annual spring policy conference.
- Participated in the Northeast Regional Anti-Hunger Network, an organization of anti-hunger advocates from New England and New York, including testifying at a hearing on federal Child Nutrition Reauthorization.



## Early Care and Education

CAHS staffs and co-chairs the Connecticut Legislative Collaborative for Early Care and Education, which has led advocacy for the Care4Kids child care subsidy program and is the leading voice for the state's child care and early education providers. CAHS staff developed four policy papers for the Collaborative and moderated a press conference, co-sponsored by the Legislative Collaborative and the state legislature's Human Services Committee Co-Chairs, protesting cuts to the Care4Kids program. Staff also testified before the State Board of Education in support of its report *Closing the Achievement Gap: Removing the Barriers to Preschool in Connecticut*.

Donna Osuch, CAHS's Director of Early Care and Education, was a panelist at a forum on Temporary Aid to Needy Families (TANF) hosted by the United Way of CT/Infoline. She focused on the issues facing Connecticut regarding the closing of Care4Kids and how the federal TANF proposals might exacerbate the problems. CAHS staff provides leadership to the New England Workforce Partners, a collaboration of the six New England states, around early care and education workforce issues. The collaboration is a federally funded workforce project that meets quarterly.

CAHS staff co-chairs a committee studying the Economic Impact of the Early Care and Education Industry, which will highlight the importance of the child care industry in the larger economy. CAHS also provides critical, timely information to more than 600 members who receive fax or e-mail alerts on early care.



**KIDS COUNT ChildWise FACT:** Preschool Experience has shown to be a predictor for school success. In 2001, 100% of the kindergarten enrollment in Weston and New Canaan had preschool experience. Only 62% of the kindergarteners in Bridgeport had this boost.

## Family Health

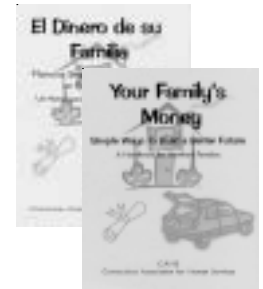
The Family Health staff at CAHS conducts research and evaluations to support policies, legislation, and programs that improve health outcomes and access to quality and comprehensive health care for all Connecticut's populations. CAHS works with governmental and non-profit entities and participates in numerous health-related coalitions across the state. Recent Family Health activities include:

- A two-part evaluation of the oral health needs of school children for the Hartford/East Hartford Oral Health Collaborative, funded by the Connecticut Health Foundation. The assessment was conducted as part of efforts to increase HUSKY dental services.
- A survey of pregnant and parenting teens funded by the Connecticut Department of Public Health (DPH). The survey was designed to identify cultural and environmental factors related to reproductive health among Latino youth and to inform the creation of a larger reproductive health survey.
- In collaboration with the Connecticut Association of Directors of Health, development, analysis, and presentation of the results of a statewide survey that assessed local health departments' capacities to respond to a public health threat or emergency.
- In collaboration with Jeff Daniels Consulting, conducted the strategic planning process for the Family Health Division of DPH. Final operational plans were produced after an extensive review of internal and external issues, accomplished through interviews, an assessment of FHD finances, strengths, weaknesses, opportunities, and threats (SWOT) analysis, and an in-depth assessment of each FHD unit.
- Served as the state evaluator for the federally funded and DPH-administered Abstinence-Only Education program.
- Designed a March of Dimes (MOD) Prematurity Prevention event, organized a town meeting, and conducted a mass mailing to raise awareness about prematurity.

## Family Economic Security

The Family Economic Security (FES) program area works to increase access by low-income families to strategies and supports that promote asset-building, financial literacy, and self-sufficiency. Program activities include:

- Publishing *Your Family's Money / El Dinero de su Familia*—A Handbook for *Hartford Families*, with the support of the Annie E. Casey Foundation, the first book in a series of Family Economic Security guides.
- Service by FES Associate Claudia Keeley on the Board of Directors of *Take Your Money Connecticut*, a statewide program promoting the Earned Income Tax Credit and the use of free income tax preparation.
- Providing technical assistance to *HartfordInfo*, a new initiative based at the Hartford Public Library, which will provide community-based data to city residents.
- Participating in, and providing technical assistance to, the Family Economic Success Work Group and the Local Learning Partnership of the Casey Foundation's *Making Connections in Hartford* project.
- Providing community outreach presentations regarding financial literacy on budgeting and other subjects.
- Researching and producing Family Economic Security outreach materials on a wide range of topics, for use throughout the state by CAHS's Community Outreach Advocates.
- Submitting comments to the IRS about its proposal to require pre-certification for the EITC.



In the coming months, FES staff will produce Bridgeport and New Haven editions of *Your Families Money* with the support of Fleet Bank and the office of State Treasurer Denise Nappier.

**KIDS COUNT ChildWise FACT:** Children in Hartford and New Haven are almost five times more likely than children in the state as a whole to receive Temporary Family Assistance (TFA).

## 2003 Financial Summary

Statement of Activities and Changes In Net Assets for the Year Ended June 30, 2003  
With Comparative Totals for the Year Ended June 30, 2002

	2003	2002
<b>REVENUE AND OTHER SUPPORT</b>		
Grants and Contracts	636,811	717,011
Memberships	48,361	52,587
Consultation Fees	129,573	58,539
Publications	525	2,942
Unrealized Loss	(390)	—
Interest Income	947	2,449
Rent Sublet	2,000	—
Management Fee	22,000	22,000
Contributions	15,766	13,255
<b>Total Revenue and Other Support</b>	<b>855,593</b>	<b>868,783</b>
<b>EXPENSES</b>		
Program Services	806,049	762,725
Supporting Services	104,318	83,231
<b>Total Expenses</b>	<b>910,367</b>	<b>845,956</b>
<b>Changes in Net Assets</b>	<b>(54,774)</b>	<b>22,827</b>
<b>Net Assets - Beginning</b>	<b>169,755</b>	<b>146,928</b>
<b>Net Assets - Ending</b>	<b>114,981</b>	<b>169,755</b>

An annual audit of CAHS is performed by Bernardi & Company, LLC, and is available for inspection upon request.

## Funders \*\*

### Government

Connecticut Department of Public Health  
Connecticut Department of Social Services  
Connecticut Office of Health Care Access  
United States Department of Agriculture

### Foundations

Fairfield County Community Foundation

### Corporate

Anthem Blue Cross Blue Shield of CT  
Barnes Group Foundation, Inc.  
Bernardi and Company, LLC  
Bob's Discount Furniture Charitable  
Foundation, Inc.  
Federated Department Stores Foundation /  
Macy's East  
The Flatley Company  
GE Foundation  
ING Foundation  
Konica Business Technologies, Inc.  
Lydall, Inc.  
Mohegan Sun  
New England Produce Council, Inc.  
Numbers Unlimited  
Omega Engineering / The Hollander Foundation  
Pikaart Visconti and Associates, P.C.  
Pitney Bowes  
SBC SNET Community Connections  
SBM Charitable Foundation Inc.  
U.S. Trust  
Viking Office Products  
Webster Bank

### Foundations

The Bydale Foundation  
United Way of Stamford, Inc. - Coalition on  
Basic Human Rights

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Estelle Siker, M.D. \*  
Lois and Richard Sontag \*

\* Individual members who made additional contributions.

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Salmon Foundation  
The Annie E. Casey Foundation  
The Perrin Family Foundation  
United Way of the Capital Area  
William Caspar Graustein Memorial Fund

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Micheal and Mary Jennings

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Bridgeport Child Advocacy Coalition  
Bridgeport Community Health Center, Inc.  
Capitol Child Development Center, Inc.  
Catholic Charities of Fairfield County, Inc.  
Center for Medicare Advocacy, Inc.  
Central Area Health Education Center, Inc.  
The Children's Center of New Milford, Inc.  
The Children's Community Daycare Center, Inc.  
City of Hartford  
City of Norwich  
Connecticut Community Providers Association  
Connecticut Council of Family Service Agencies  
Connecticut Department of Children and Families  
The Connection, Inc.  
Courtney, Boyan and Foran, LLC  
Covenant Shelter of New London, Inc.  
Danbury Regional Commission on Child  
Care, Rights and Abuse, Inc.  
Derby Day Care Center, Inc.  
Families in Crisis, Inc.  
Family Centers, Inc. (Greenwich)  
Family Counseling Center, Inc.  
Family Services Woodfield, Inc.  
The First Church of Christ Congregational -  
Nursery School

### Other

Connecticut Association of Directors of Health  
Connecticut Policy and Economic Council  
Hartford Public Library  
Hartford-East Hartford Oral Health Collaborative  
New England Workforce Partners  
Northeast Utilities / Connecticut Light & Power

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March of Dimes - Connecticut Chapter  
Margaret C. Griffin Child Development Center  
Norwalk Community Service Fund  
Pawcatuck Neighborhood Center  
Person To Person, Inc.  
Rogers School Community Center  
Organization  
The Salvation Army  
Saugatuck Child Care Services, Inc.  
Shoreline Soup Kitchens  
Terryville-Plymouth Day Care Center, Inc.  
Torrington Child Care Center, Inc.  
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Town of Old Saybrook  
Town of Rocky Hill  
Town of Woodbridge  
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United Way of Greater New Haven, Inc.  
United Way of Northern Fairfield County, Inc.  
United Way of Norwalk and Wilton, Inc.  
United Way of the Capital Area, Inc.  
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Wesleyan University  
Wheeler Clinic, Inc.  
Windham Regional Community Council  
Women's League Inc.  
Yale New Haven Hospital  
Yale University Office of New Haven and  
State Affairs

\*\* For the Period July 1, 2002 to June 30, 2003.